

Update: Village Surgery closure: the implications on the Pinn Medical Centre and the impact on performance and any significant outcomes arising from the changes.

Since the closure of the Village Surgery in March 2010, the Pinn Medical Centre has coped well through the transition period although they found it challenging in the initial stages.

The quality and outcomes framework (QOF) achievement for 2010-11 dipped slightly for them as the influx of patients meant they could not get all the necessary data onto the QOF system in time. However performance in the clinical and non clinical areas of QOF was still high. The national patient satisfaction survey which was carried out throughout last year on the practice patients improved by nearly 10% compared to 2009-10.

The contract compliance process by NHS North West London will commence shortly which should offer further reassurance of Pinn Medical Centre's compliance with their contract and are meeting the needs of patients.

To quantify, The Pinn Medical Centre's patient list size on 01.04.2010 was 13,396 and on 01.04.2011 it was 18,386. A graphical representation to reflect the monthly breakdown of Village patients re-registering at the Pinn Medical Centre in this 12 month period is shown below:

